

Home Care Fee Schedule

Effective from 17 July 2023

CARE MANAGEMENT:

This fee applies to all planning, coordination support, and care that we provide, ensuring you maximise your package. We manage your package to suit your needs.

PACKAGE MANAGEMENT:

This fee covers the ongoing administration and organisational activities required to coordinate your package. It includes the cost of preparing monthly statements, managing package funds, aged care compliance and quality assurance activities.

| | LEVEL 1 | LEVEL 2 | LEVEL 3 | LEVEL 4 |
|---|---------|----------|----------|----------|
| Care Management Fee (per fortnight) | \$78.82 | \$138.60 | \$301.56 | \$457.10 |
| Care Management (approximate hours per fortnight) | 1 | 2 | 3 | 4 |
| Self-Managed Care (\$ per fortnight) | \$59.12 | \$103.95 | \$226.17 | \$342.83 |
| Care Management for self-managed packages (approximate hours per fortnight) | 0.5 | 0.5 | 1.5 | 2 |
| Package Management Fee (per fortnight) | \$59.08 | \$103.88 | \$226.24 | \$342.86 |
| Social and Essential Outings (per KM) | \$1.25 | \$1.25 | \$1.25 | \$1.25 |

THE NOTICE PERIOD FOR CUSTOMER CANCELLATIONS IS 24 HOURS.

A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.

If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.

SERVICE CHARGES:

All service charges are per hour unless otherwise stated.

| | Standard Hours | | Non-standard Hours 6pm to 6am | | Saturday | | Sunday | | Public Holidays | |
|---|----------------|-------------------|-------------------------------|-------------------|----------------|-------------------|----------------|-------------------|-----------------|-------------------|
| | INTERNAL STAFF | THIRD PARTY STAFF | INTERNAL STAFF | THIRD PARTY STAFF | INTERNAL STAFF | THIRD PARTY STAFF | INTERNAL STAFF | THIRD PARTY STAFF | INTERNAL STAFF | THIRD PARTY STAFF |
| Cleaning | \$63.00 | \$75.60 | \$72.45 | \$86.94 | \$78.75 | \$94.50 | \$94.50 | \$113.40 | \$157.50 | \$189.00 |
| Personal Care | \$68.00 | \$81.60 | \$78.20 | \$93.84 | \$85.00 | \$102.00 | \$102.00 | \$122.40 | \$170.00 | \$204.00 |
| Respite | \$68.00 | \$81.60 | \$78.20 | \$93.84 | \$85.00 | \$102.00 | \$102.00 | \$122.40 | \$170.00 | \$204.00 |
| Transport/Social Support | \$68.00 | \$81.60 | \$78.20 | \$93.84 | \$85.00 | \$102.00 | \$102.00 | \$122.40 | \$170.00 | \$204.00 |
| Medication Support (half hour engagement) | \$50.00 | N/A | \$57.50 | N/A | \$62.50 | N/A | \$75.00 | N/A | \$125.00 | N/A |
| Chaplaincy | \$65.00 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Day Services | \$84.00 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Overnight support (12 hours includes: 8 hours sleepover & 4 active hours) | N/A | N/A | \$420.00 | \$504.00 | \$525.00 | \$630.00 | \$630.00 | \$756.00 | \$1,050.00 | \$1,260.00 |
| Physiotherapy | \$162.00 | \$194.40 | \$186.30 | \$223.56 | \$202.50 | \$243.00 | \$243.00 | \$291.60 | \$405.00 | \$486.00 |
| Occupational Therapy | \$162.00 | \$194.40 | \$186.30 | \$223.56 | \$202.50 | \$243.00 | \$243.00 | \$291.60 | \$405.00 | \$486.00 |
| Speech Therapy | \$162.00 | \$194.40 | \$186.30 | \$223.56 | \$202.50 | \$243.00 | \$243.00 | \$291.60 | \$405.00 | \$486.00 |
| Podiatrist | N/A | \$140.00 | N/A | \$175.00 | N/A | \$219.00 | N/A | N/A | N/A | N/A |
| Nursing | \$120.00 | \$144.00 | \$138.00 | \$165.60 | \$150.00 | \$180.00 | \$180.00 | \$216.00 | \$300.00 | \$360.00 |
| Light Gardening (*quoted by CatholicCare) | \$ 68.00 | * | N/A | * | \$102.00 | * | N/A | N/A | N/A | N/A |

This home care pricing schedule is effective for all clients as of 17 July 2023 and may be subject to change at any time.

*Support staff will not be responsible for costs such as parking fees, entertainment or similar costs associated with client services.